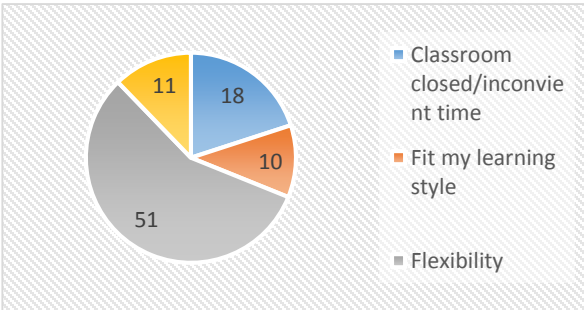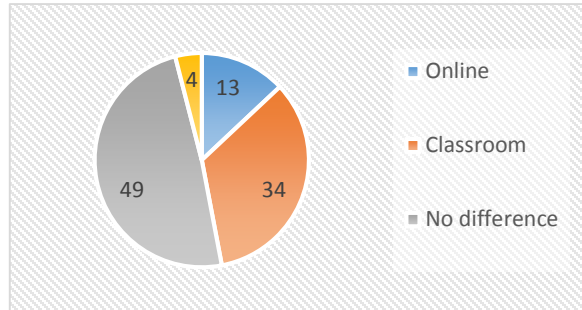# Online Course Delivery Survey Questions 1-13 Summary – Spring 2014

**Q1.** *The primary reason you took the course online is:*

|	
18	Classroom closed/inconvient time
10	Fit my learning style
51	Flexibility
11	

Q2. *Do you find that you learn more effectively in an online course or a traditional classroom?*

13	Online
34	Classroom
49	No difference
4	

Q3. *Information provided on the COD Online Website is helpful to me.*

77	Agree
19	No Opinion
9	Disagree
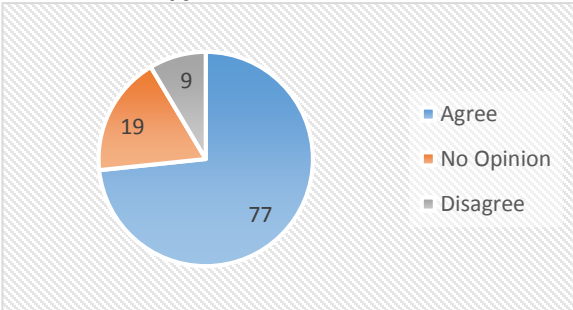
Q4. *I found the Welcome Letter and Getting Started brochure sent to me when I registered to be useful:*

62	Agree
30	No Opinion
8	Disgree
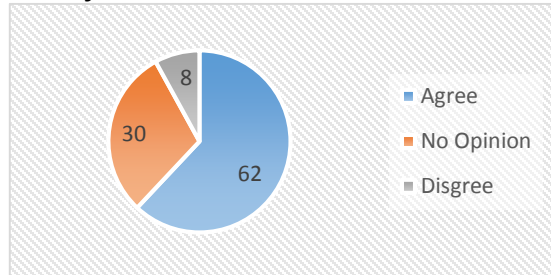
Q5. *I would prefer to receive all my support materials for my online course through the internet.*

|	
64	Agree
24	No Opinion
12	Disagree
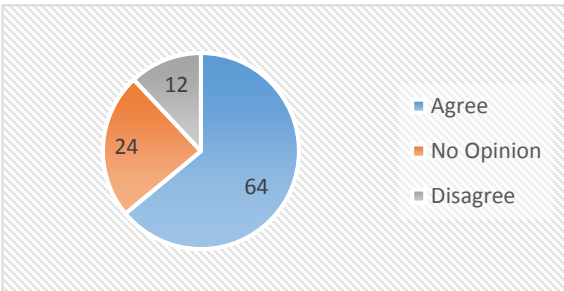
Q6. *Academic Advising for the online courses via the website, email and or phone was timely, helpful and sufficient.*

|	
48	Agree
37	No Opinion
15	Disagree
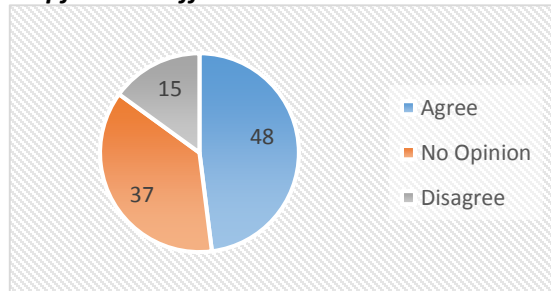
Q7. *When I needed help with Blackboard,*

21	I received prompt help
11	I received help but it took too long
8	I did not receive help
60	I did not require assistance
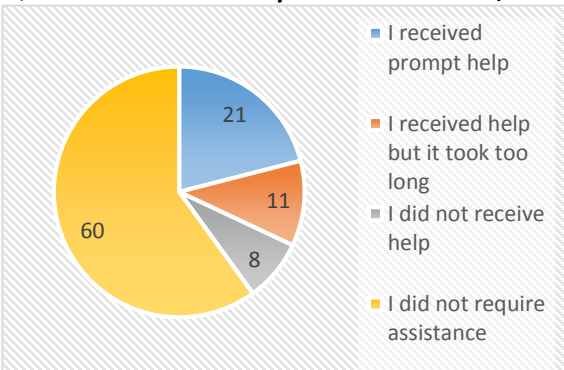
Q8. *I would like to be provided with training in the use of the technology at the start of the course.*

33	Agree
32	No Opinion
35	Disagree
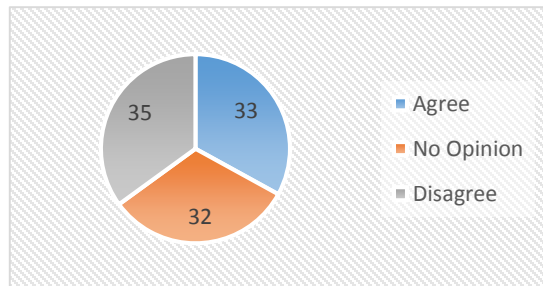
Q9. *The technical challenges of the online course were reasonable and manageable.*

Agree: 79
No Opinion: 11
Disagree: 10
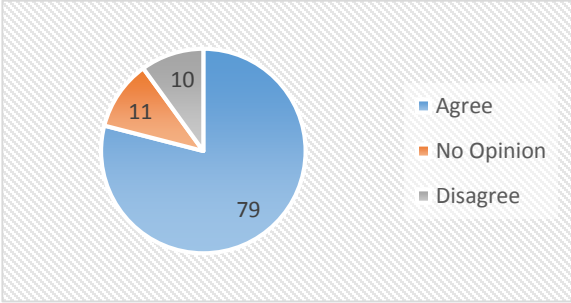
Q10. *The college provided adequate technical support for the online course.*

Agree: 54
No Opinion: 36
Disagree: 10
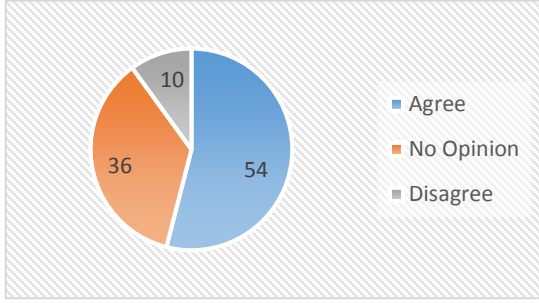
Q11. *The course was delivered in a way that met or exceeded my expectations.*

Agree: 66
No Opinion: 8
Disagree: 26
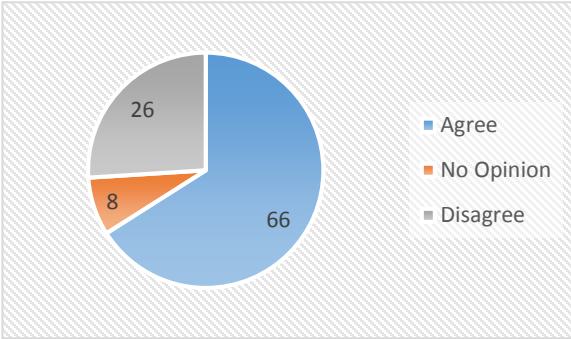
Q12*. I would recommend online courses to other students and friends.*

Agree: 72
No Opinion: 9
Disagree: 19
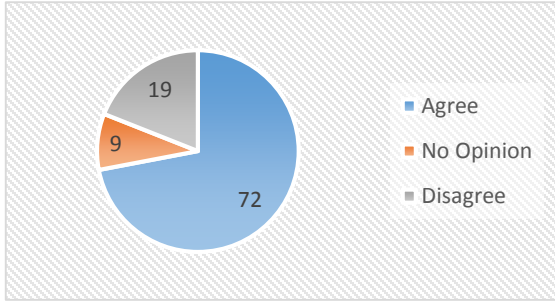
Q13. The college provided satisfactory student support services for online courses. (e.g., online registration, online tutoring, online contact)

Agree: 61
No Opinion: 27
Disagree: 12